

# When does the car have to be returned?

## Expiration date

- The car must be returned no later than the last weekday before expiration. We would like to point out that the car may be returned earlier.
- If the expiration falls on a weekend/holiday, the car must be returned on the last weekday before the weekend/holiday expiration.
- If the car is returned later than permitted, you will be charged a minimum of 1 month's registration fee, a charge from the Danish tax authorities, and an additional fee.

**Please note:** When the lease contract expires, the leased car is duty-free. This means that if the car is returned later than the agreed termination date, the car will be driven without duty. This triggers a reminder process, and the car must be deregistered in the DMR. If the car is then caught in a police raid or caught by a license plate scanner, the plates will be clipped, and in the worst case scenario, the full duty on the car must be paid, which will be invoiced to the customer.

## Early termination of contract

- In the case of an early termination of a contract, the car must be returned before the agreed upon date and, at the latest, on the last weekday of the month before 12.00 o'clock.
- If the car is returned later than permitted, you will be charged a minimum of 1 month's registration fee, a charge from the Danish tax authorities, and a fee.

**Please note:** When the lease contract ends, the leased car is duty-free. That means if the car is returned later than the agreed termination date, it will be driven without duty. This triggers a reminder process, and the car must be deregistered in the DMR. If the car then ends up in a police raid or is caught by a license plate scanner, the plates will be clipped, and in the worst-case scenario, the full duty on the car must be paid, which will be invoiced to the customer.

## Need a different drop-off time?

Please contact our returns department for further arrangements.

(+45) 72 13 20 10

[returbil@fleggaard.dk](mailto:returbil@fleggaard.dk)

## Return details

Fleggaard Leasing cooperates with the Danish vehicle inspection firm APPLUS+ Bilsyn, who ensure an impartial and uniform inspection of the car. We will review the return report with you, and approximately three weeks after returning the car, you will receive the final settlement.

## Booking a return appointment

1. Book a car return appointment [here](#).
2. Choose "Book Leasing".
3. Choose either "Privatkunde" (Private client) or "Erhvervskunde" (Business client) depending on your case and contract.
4. Enter nummerplade (license plate) and choose "Fleggaard/FocusFlex Leasing/Forza Leasing" as leasing company.
5. Then choose "Aflevering af leasing personbiler – Fleggaard" if your car is a personal vehicle or "Aflevering af leasing varebiler – Fleggaard" if your car is a van
6. If you are unable to attend the technical inspection, then you will be asked to sign a waiver. By doing so, you accept that the car will be checked without your presence, and you will thereby not be able to object to the inspection. If this is the case, choose "Aflevering af Leasing – Fraskrivelseserklæring" instead of the previously specified options.

The screenshot shows a web form for booking a return appointment. It has two main sections: 'Vælg Leasingselskab' and 'Vælg ydelse'. The first section has a dropdown menu with 'Fleggaard/FocusFlex Leasing/Forza Leasing' selected. The second section has a dropdown menu with 'Aflevering af leasing personbiler-Fleggaard' selected. Below these are two buttons: 'Tilbage' (Back) and 'Næste' (Next).

7. If your car is due for a regular service before the end of the lease, do not book a service appointment unless you exceed the service interval by more than 2,500 km.

## Fill in the rest of the information accordingly

8. Firstly, write either your zip code or town name, and then choose what location suits you best.
9. Then, choose a date and time. Lastly, enter your name, email address, phone number and an optional comment.
10. Finally, press "Videre til kvittering" to get your receipt.

## Be aware of the following regarding GDPR

- Remove all papers with sensitive personal information.
- Delete phone numbers from the car's Bluetooth device, if possible.
- Delete addresses in the navigation system.
- Delete your user profile in the app that provides access to the car (e.g., apps from Audi, Ford, Tesla, Volvo, and VW).

## Returning the vehicle - Checklist

- > The vehicle must be cleaned (car wash and interior cleaning)
- > Please bring all vehicle keys and any key cards
- > Please bring all summer/winter tires, provided the leasing contract includes these
- > Please bring part 1 of the registration certificate
- > Please bring the service book and manual
- > Please bring any equipment as stated in the leasing contract
- > Please bring fuel cards, provided these are not transferred to a new leasing contract
- > Electric cars should be returned with at least 50% charge
- > Please repair any damages prior